



City of Dilley

UTILITY SERVICE APPLICATION
(OFFICE USE ONLY)

DATE: _____

WATER DEPOSIT # _____ AMT. : _____

GAS DEPOSIT #: _____ AMT.: _____

TRANSFER FEE: \$ _____

(PLEASE PRINT)

APPLICANT NAME: _____

NAME(S) OF OTHER ADULT(S) OVER THE AGE OF 18 LIVING IN HOUSEHOLD: _____

MAILING ADDRESS: _____

CITY: _____ STATE: _____ ZIP: _____

PHONE#: _____ ALTERNATE#: _____

DRIVER'S LICENSE#: _____ S.S. #: _____

D.O.B.: _____ PREVIOUS ADDRESS: _____

EMPLOYER NAME, ADDRESS & TELEPHONE NUMBER: _____

NAME, ADDRESS & TELEPHONE NUMBER OF RELATIVE: _____

IF TENANT, NAME, ADDRESS & PHONE NUMBER OF LANDLORD: _____

*Physical Address (Turn on address)

Transfer address (if applicable)

STATEMENTS ARE MAILED ON THE FIRST DAY OF EACH MONTH AND ARE DUE ON THE 25TH OF THE MONTH. A \$10.00 PENALTY (INSIDE CITY LIMITS) AND A \$15.00 PENALTY (OUTSIDE CITY LIMITS) WILL BE ASSESSED TO YOUR ACCOUNT AFTER THE 25TH OF EACH MONTH IF A BALANCE REMAINS. A DISCONNECT NOTICE WILL BE MAILED AFTER THE 25TH OF EACH MONTH SHOWING YOUR BALANCE PLUS THE PENALTY AND THE DISCONNECT DATE. IF THE BALANCE IS NOT PAID BEFORE THE DISCONNECT DATE, YOU WILL NEED TO PAY THE ENTIRE BILL PLUS A \$25.00 RECONNECT FEE, INSIDE CITY LIMITS OR A \$37.50 RECONNECT FEE IF OUTSIDE CITY LIMITS, BEFORE THE CITY CAN RECONNECT YOUR SERVICES. IF YOU TAMPER WITH EITHER ONE OF THE METERS, YOU WILL BE REQUIRED TO PAY A TAMPERING FEE OF \$150.00 BEFORE WE CAN RECONNECT YOUR SERVICES. (NO EXCEPTIONS)

I HAVE READ AND UNDERSTAND THE ABOVE INFORMATION:

X _____
SIGNATURE OF APPLICANT

X _____
SIGNATURE OF STAFF

SERVICE AGREEMENT

I. PURPOSE

The City of Dilley is responsible for protecting the drinking water supply from the contamination or pollution on, which could result from improper plumbing practices. The purpose of this service agreement is to notify each customer of the plumbing restrictions, which are in place to provide this protection. The utility enforces these restrictions to ensure the public health and welfare. Each customer must sign this agreement before the City of Dilley will begin service. In addition, when service to an existing connection has been suspended or terminated, the water system will not reestablish service unless it has signed copy of this agreement.

II. PLUMBING RESTRICTIONS

- A. No direct connection between the public drinking water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by an air-gap or an appropriate backflow prevention device.
- B. No cross-connection between the public drinking water supply and a private water system is permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection by the installation of an air-gap or a reduced pressure-zone backflow prevention device.
- C. No connection, which allows water to be returned to the public drinking water supply, is permitted.
- D. No pipe or pipe fitting which contains more than 8.0% lead may be used for the installation on repair of plumbing at any connection, which provides water for human use.
- E. No solder or flux, which contains more than .2 percent lead, can be used for the installation or repair of plumbing at any connection, which provides water for human use.

III. SERVICE AGREEMENT

- A. The water system will maintain a copy of this agreement as long as the customer and/or the premises is connected to the water system.
- B. The customer shall allow his property to be inspected for possible cross-connections and other unacceptable plumbing practices. These inspections shall be conducted by the Water System or its designated agent prior to initiating new water service; when there is reason to believe that cross-connections and other unacceptable plumbing practices exist; or after any major changes to the private plumbing facilities. The inspections shall be conducted during the Water System's normal business hours.
- C. The customer shall immediately correct any unacceptable plumbing practices on his premises.
- D. The customer shall, at his expense, properly install, test, and maintain any backflow prevention device required by the Water System.

IV. ENFORCEMENT

If the customer fails to comply with the terms of the Service Agreement, the Water System shall, at its option, terminate service or properly install, test and maintain an appropriate backflow prevention device at the service connection. Any expenses associated with the enforcement of this agreement shall be billed to the customer.

CUSTOMER SIGNATURE: _____

DATE: _____

Rural Development
Guidance for the Utilization of the USDA Nondiscrimination Statement

Full Nondiscrimination Statement

In accordance with Federal civil rights law and U.S. Department of Agriculture (USDA) civil rights regulations and policies, the USDA, its Agencies, offices, and employees, and institutions participating in or administering USDA programs are prohibited from discriminating based on race, color, national origin, religion, sex, gender identity (including gender expression), sexual orientation, disability, age, marital status, family/parental status, income derived from a public assistance program, political beliefs, or reprisal or retaliation for prior civil rights activity, in any program or activity conducted or funded by USDA (not all bases apply to all programs). Remedies and complaint filing deadlines vary by program or incident.

Persons with disabilities who require alternative means of communication for program information (e.g., Braille, large print, audiotape, American Sign Language, etc.) should contact the responsible Agency or USDA's TARGET Center at (202) 720-2600 (voice and TTY) or contact USDA through the Federal Relay Service at (800) 877-8339. Additionally, program information may be made available in languages other than English.

To file a program discrimination complaint, complete the USDA Program Discrimination Complaint Form, AD-3027, found online at http://www.ascr.usda.gov/complaint_filing_cust.html and at any USDA office or write a letter addressed to USDA and provide in the letter all of the information requested in the form. To request a copy of the complaint form, call (866) 632-9992. Submit your completed form or letter to USDA by:

- (1) mail: U.S. Department of Agriculture
Office of the Assistant Secretary for Civil Rights
1400 Independence Avenue, SW
Washington, D.C. 20250-9410;
- (2) fax: (202) 690-7442; or
email: program.intake@usda.gov.

USDA is an equal opportunity provider, employer, and lender.

Spanish Translation

De acuerdo con la ley federal de derechos civiles y las reglamentaciones y políticas de derechos civiles del Departamento de Agricultura de Estados Unidos (U.S. Department of Agriculture, USDA), se prohíbe al USDA, sus agendas, oficinas y empleados, e instituciones que participan o administran los programas del USDA, discriminar por motivos de raza, color, origen nacional, religión, género, identidad de género (incluidas las expresiones de género), orientación sexual, discapacidad, edad, estado civil, estado familiar/parental, ingresos derivados de un programa de asistencia pública, creencias políticas, o represalias por actividades previas sobre derechos civiles, en cualquier programa o actividad llevados a cabo o financiados por el USDA (no todas las bases se aplican a todos los programas). Las fechas límite para la presentación de remedios y denuncias varían según el programa o el incidente.

Las personas con discapacidades que requieran medios alternativos de comunicación para obtener información sobre el programa (por ej., Braille, letra grande, cinta de audio, lenguaje americano de señas, etc.) deberán comunicarse con la Agencia responsable o con el Centro TARGET del USDA al (202) 720-2600 (voz y TTY) o comunicarse con el USDA a través del Servicio Federal de Transmisiones al (800) 877-8339. Asimismo, se puede disponer de información del programa en otros idiomas además de inglés.

Para presentar una denuncia por discriminación en el programa, complete el Formulario de denuncias por discriminación en el programa del USDA, AD-3027, que se encuentra en línea en http://www.ascr.usda.gov/complaint_filing_cust.html, o en cualquier oficina del USDA, o escriba una carta dirigida al USDA e incluya en la carta toda la información solicitada en el formulario. Para solicitar una copia del formulario de denuncias, llame al (866) 632-9992. Envíe su formulario completado o su carta al USDA por las siguientes medias:

- (1) correo: U.S. Department of Agriculture,
Office of the Assistant Secretary for Civil Rights,
1400 Independence Avenue, SW
Washington, D.C. 20250-9410;
- (2) fax: (202) 690-7442; o
- (3) correo electrónico: program.intake@usda.gov.

El Departamento de Agricultura de Estados Unidos (USDA) es un proveedor, empleador y prestador que ofrece igualdad de oportunidades.

When/Where to use the Full Statement? The full USDA Nondiscrimination Statement must be posted in all RD offices in public view. Additionally, the full statement must be included on all materials produced by RD for public information, public education or public dissemination, unless the size of the material is too small to include the full statement (see *Short Nondiscrimination Statement*). All RD webpages must include a link to the full statement posted on the USDA homepage.

Recipients of RD program assistance shall post the full USDA Nondiscrimination Statement in all recipient offices and include, in full, on all print and non-print materials, unless the size of the material is too small to include the full statement (see *Short Nondiscrimination Statement*).

Short Nondiscrimination Statement

"USDA is an equal opportunity provider, employer, and lender."

Where appropriate, a recipient may state:

'This institution is an equal opportunity provider.

Spanish Translation

"El Departamento de Agricultura de Estados Unidos (USDA) es un proveedor, empleador y prestador que ofrece igualdad de oportunidades."

Where appropriate, a recipient may state:

"Esta institución es un proveedor de servicios con igualdad de oportunidades."

When/Where to use the Short Statement? The short statement should be used if the material is too small to permit the inclusion of the full USDA Nondiscrimination Statement. The statement should be in the same print size as the text of the material.

Similarly, if an audio or video presentation does not lend itself to include the full statement, the presentation shall, in a conspicuous and meaningful manner, include the short statement.

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